

# PT-X5

Live Tracking Device



## The USFT PT-X5 >

At US Fleet Tracking, customer service is our top priority. If you have any questions or encounter any difficulties with this system, please contact our technical support at (405) 726-9900. They are available Monday through Friday 7 a.m. to 7 p.m. CST and Saturday 9 a.m. to 4 p.m. CST.

If you have any questions about the web interface, control panel, or basics of GPS tracking and our system, please sign up for the live training sessions every other Friday by clicking the link on our website. Our staff will help you understand the ins and outs of GPS tracking and the US Fleet Tracking web interface with the many features it has to offer.

Thank you for choosing the PT-X5 personal tracking device from US Fleet Tracking.



THANK YOU for choosing the PT-X5 personal tracking device!

The PT-X5 is as simple as it gets. There are no buttons, no controls, no complications. Just charge the device using the included AC Adapter. Once charged, clip it onto your belt. If placing the PT-X5 in a case, please make sure the green sticker on the device faces up towards the green sticker on the case.

If moving less than 10mph, the device will transmit every 20 feet. If moving faster than 10mph, the device will transmit every 10 seconds.



PT-X5 Antenna

After installation, log onto your account at [usfleettracking.com](http://usfleettracking.com) using your user ID and password. From there you will have a complete view of your vehicle and its information.

If you find that your device is not performing as it should, there are three common problems.

### Poor satellite visibility >

The GPS antenna cannot see through metal. Changing the location of the device to give it a better view of the sky should resolve the problem.

### Device has no power >

Check to confirm the lights blink periodically on the top of the device. Recharge the battery to continue operation.

### No wireless data service >

It's possible you could be in an area with poor or limited GSM wireless data service. Consult GSM coverage maps to confirm, or move the device to a more populated area to see if the problem persists.